

IN THE CLAIMS

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims

1-33. (Canceled)

34. (Currently Amended) A method of providing an emergency contact information of a customer using a telematics device embedded in a customer vehicle during an emergency associated with the customer vehicle, the method comprising:

accessing the telematics device embedded in the customer vehicle during the emergency associated with the customer vehicle;

establishing a communication link between the telematics device and a virtual garage, wherein the virtual garage comprises at least one server on the Internet and wherein the virtual garage stores the emergency contact information of the customer;

retrieving the emergency contact information of the customer from the virtual garage using the telematics device;

transmitting the emergency contact information of the customer to a Public ~~Service~~ Safety Answering Point, wherein the emergency contact information is transmitted from the telematics device embedded in the customer vehicle to the Public ~~Service~~ Safety Answering point; and

using the emergency contact information that has been retrieved and transmitted to contact a person designated by the customer and to apprise that contact person about the emergency.

35. The method of claim 34, wherein the communication link comprises the Internet.

36. The method of claim 34, wherein the communication link is a wireless connection.

37. The method of claim 34, wherein the emergency contact information is retrieved from the virtual garage to the telematics device using an FM subcarrier network.

38. (Currently Amended) The method of claim 34 further comprising requesting an emergency 911 service to the Public ~~Service~~ Safety Answering Point using the telematics device.

39. The method of claim 34 wherein the emergency associated with the customer vehicle comprises a vehicle collision.

40. (Currently Amended) The method of claim 34, wherein the Public ~~Service~~ Safety Answering Point comprises one of an emergency medical service vehicle, a police service, and a fire service.

41. (New) The method of claim 34, further comprising:
enabling the customer to update the emergency contact information stored by the virtual garage before the emergency.

42. (New) The method of claim 41, wherein the enabling step includes providing the customer access to the virtual garage via the Internet, such that human intervention by someone other than the customer is not needed to update the emergency contact information.

43. (New) The method of claim 34, further comprising:
centralizing data in the virtual garage from one or more telematics service providers, wherein the emergency contact information is a portion of customer profile data associated with the customer and maintained by the telematics service provider.

44. (New) The method of claim 43, wherein the telematics service provider comprises an automobile company.

45. (New) The method of claim 43, wherein the telematics service provider comprises an insurer.

46. (New) The method of claim 34, further comprising:
transmitting data corresponding to the emergency to the Public Service Answering Point;
and
providing emergency assistance to the customer in response to the transmitted data.

47. (New) The method of claim 43, further comprising:
transmitting data corresponding to the emergency to the Public Service Answering Point;
and
providing information corresponding the emergency to the telematics service provider.